



INFORMATION DISCLOSURE CITATION PTO-1449 		ATTY. DOCKET NO. 20191-704		SERIAL NO. 09/846,016			
		APPLICANT Illah Nourbakhsh, et al.					
		FILING DATE 4/30/2001		GROUP N/A			
U.S. PATENT DOCUMENTS							
EXAMINER'S INITIALS	PATENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE	
S.J.	6,044,355	3/28/2000	Crockett, et al.	705	8	7/9/1997	
↓	5,325,292	6/28/1994	Crockett	364	401	7/28/1994	
	4,510,351	4/9/1985	Costello	179	27	10/28/1982	
	5,185,780	2/9/1993	Leggett	379	34	10/12/1990	
	5,289,368	2/22/1994	Jordan, et al.	364	401	10/12/1990	
	5,369,570	11/29/1994	Parad	364	401	11/14/1991	
	5,111,391	5/5/1992	Fields, et al.	364	401	10/5/1989	
	5,195,172	3/16/1993	Elad, et al.	395	50	7/2/1990	
	5,477,447	12/19/1995	Luciw, et al.	364	419.08	7/30/1993	
	5,481,667	1/2/1996	Bieniek, et al.	395	161	2/13/1992	
FOREIGN PATENT DOCUMENTS							
EXAMINER'S INITIALS	PATENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO
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						<input type="checkbox"/>	<input type="checkbox"/>
						<input type="checkbox"/>	<input type="checkbox"/>
						<input type="checkbox"/>	<input type="checkbox"/>
						<input type="checkbox"/>	<input type="checkbox"/>
OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)							
EXAMINER <i>Sadulov</i>				DATE CONSIDERED 9-22-04			

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

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U.S. PATENT DOCUMENTS							
EXAMINER'S INITIALS	PATENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE	
S.J.	5,917,485	6/29/1999	Spellman, et al.	345	336	5/7/1997	
S.J.	6,021,403	2/1/2000	Horvitz, et al.	706	45	7/19/1996	
FOREIGN PATENT DOCUMENTS							
EXAMINER'S INITIALS	PATENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO
S.J.	WO 00/08556	17/02/2000	PCT	G06F	9/44	<input type="checkbox"/>	<input type="checkbox"/>
						<input type="checkbox"/>	<input type="checkbox"/>
						<input type="checkbox"/>	<input type="checkbox"/>
						<input type="checkbox"/>	<input type="checkbox"/>
						<input type="checkbox"/>	<input type="checkbox"/>
						<input type="checkbox"/>	<input type="checkbox"/>
OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)							
S.J. ↓	Dennis Cox, "Handling Multi-Media Work"; A Pipkins White Paper; www.pipkins.com; March 12, 2001; Pages 1-3						
	Pipkins, Inc.; "SkillSense™ Scheduling; www.pipkins.com; March 12, 2001; Pages 1-2						
	Pipkins, Inc.; "Merlang® Algorithms; www.pipkins.com; March 12, 2001; Pages 1-2						
	Dennis Cox; "Skill Based Routing vs. Skill Set Scheduling; A Pipkins White Paper; www.pipkins.com; March 12, 2001; Pages 1-6						
	Pipkins, Inc.; "Skill Set Scheduling"; www.pipkins.com; March 12, 2001; Pages 1-4						
EXAMINER			DATE CONSIDERED				
[Signature]			9-22-04				

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INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(use as many sheets as necessary)

Sheet 1 of 1

C m p l t e i f K n w n

Application Number	09/846,016
Filing Date	April 30, 2001
First Named Inventor	Illah Nourbakhsh
Group Art Unit	2152
Examiner Name	Unknown
Attorney Docket Number	BLPU.P004

U.S. PATENT DOCUMENTS

[illegible]

FOREIGN PATENT DOCUMENTS

[illegible]

**Examiner
Signature**

Date _____

Considered

9-22-04

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¹ Unique citation designation number. ² See attached Kinds of U.S. Patent Documents. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ⁶ Applicant is to place a check mark here if English language Translation is attached.

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Substitute for form 1449A/PTO

INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(use as many sheets as necessary)

Sheet 1 of 1

Complete If Known

Application Number	09/846,016
Filing Date	April 30, 2001
First Named Inventor	Illah Nourbakhsh
Group Art Unit	2152
Examiner Name	Unknown
Attorney Docket Number	BLPU.P004

U.S. PATENT DOCUMENTS

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**Examiner
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Date

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Substitute for form 1449A/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(use as many sheets as necessary)</i>				Complete if Known	
				Application Number	09/846,016
				Filing Date	April 30, 2001
				First Named Inventor	Illah Nourbakhsh
				Group Art Unit	2152
				Examiner Name	Unknown
				Attorney Docket Number	BLPU.P004
Sheet	1	of	2		

[illegible][illegible]

Examiner Signature	<i>[Signature]</i>	Date Considered	9-22-04
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Substitute for form 1449B/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT (use as many sheets as necessary)				Complete if Known	
				Application Number	09/846,016
				Filing Date	April 30, 2001
				First Named Inventor	Illah Nourbakhsh
				Group Art Unit	2152
				Examiner Name	Unknown
				Attorney Docket Number	BPLU.P004
Sheet	2	of	2		

[illegible]

Examiner Signature		Date Considered	9-22-04
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